

Welcome to the ADT Family. You've made a smart decision in choosing ADT as your home security provider. Your safety and satisfaction are our top priorities. Below you will find a step by step description of how to read each section of your bill.



Need answers? Visit the help center!

Go to MyADT.com/help and type in your search.

Top inquiries from customers just like you:



Billing

Learn about your ADT bill, how to make payments, and get answers to frequently asked questions.



Learn how to silence low battery alerts (beeps or chirps), locate or replace your battery, and more.



Find helpful info on how to troubleshoot issues with your Wi-Fi camera, add new Pulse devices, and more.



Passwords

Having trouble locating your verbal password or PIN? Learn how to reset your password.





Home | Business | Health

Bill-at-a-glance	
Previous Balance Payments & Adjustments Current Charges Taxes and Fees Total Due	\$56.05 -\$56.05 \$51.78 \$4.27 \$56.05

Account Number

This is the number that ADT will use as a reference when speaking with you about your account with us.

Payment Due Date

The date your payment is due and to be received by ADT. You can expect to receive your bill 15 to 20 days before the due date.

Total Amount Due

The full amount due on the account. Any payment arrangements are not reflected in this balance. Your first bill may reflect remaining installation fees if applicable, or may be prorated based on your date of install.

Service Address

The address where your ADT system is located.

Customer Knowledge

Helpful information on how to get your questions answered quickly.

6 Summary of Charges (More Detail in Section 8)

- Previous balance any balance left from previous billing cycles
- Payments & adjustments all payments and adjustments received during billing cycle
- **Current Charges** charges for current billing cycle (monthly/quarterly/semi-annual/annual)
- Taxes and fees any taxes and/or fees incurred in current billing cycle

SA8IF3AC



ADT CO	STOMER	ACCO	DUNTN	UMBE	R											
BUSINE	SS/ACC0	DUNT	NAME	Ш												
					_											
CITY		Ш									S			ZIP		
		П			Т	П] [Т		-		Г
BILLING	LOCATI	ON PH	ONE				_					BILL	ING	LOC	ATIC	N
	-			-											-	
SERVIC	E LOCAT	ION P	HONE													_
		1 1		l_I												

ADT Go is Real Protection Everywhere Life Takes You.

You're busy. You're family's busy. ADT Go gives you and your family peace of mind when you're on the go.

Payment Coupon

The portion of the bill you mail in if you are mailing in a check. Please make sure the payment address is visible in the envelope window. Or, if you'd prefer to pay online, visit MyADT.com.

8 Account Activity Details (Back of Your Bill)

Itemized details of charges - In this section you will find your invoice number, service period and breakdown of taxable and non-taxable charges.

9 Billing Information Change Form (Back of Your Bill)

If your billing information needs to be updated, mail in the completed form. Or, if you'd prefer to update your information online, visit MyADT.com.

10 Important Messages (Back of Your Bill)

Useful information regarding your ADT bill or ADT system.

More Resources to Manage Your Account



Go Paperless

Visit MyADT.com. Look for the Express Pay button and sign up for EasyPay.



Use MyADT App

Download the mobile app today and manage your ADT account from your phone or tablet.



Questions?

Visit MyADT.com. Look for the Help Center button and type in your search.